

Account #

Activation Fee:

1.) The City of Mingus requires a water service activation fee of \$300.00 for residential customers and a \$400.00 for commercial customers. The fee is required at the time of service.

Electronic Meters:

- 1.) All meters satisfy state and local requirements at the time of service.
- 2.) **It is mandatory for the customer to place a cut-off valve just outside the meter box on the customer's side if one is not present.**
- 3.) We allow one meter per residence or business to be in accordance with the Texas Department of Health Rules and Regulations (code 337.206c3).

Billing & Payments:

- 1.) Water bills will be mailed via USPS at the first of the month, payment is due by the 15th of the month.
- 2.) A 24 hour drop-box is located at the front of City Hall, we accept major credit cards and EFT auto draft from your bank.
- 3.) If the bill is not paid by the 15th of the month, a 10% penalty will be added. If full payment is not made by the 25th of the month, your water service will be terminated and an additional fee of \$50.00 will be charged for a re-connection fee.
- 4.) Re-connections will be done during normal business hours, which are Monday-Friday from 10:00 a.m. until 4:00 p.m.

Trash Service:

- 1.) Every residence is required to have garbage collection.
- 2.) We offer roll off carts and dumpsters. The cost will be added to your monthly water bill.
- 3.) The first Monday of each month is bulk collection. Please contact The City of Mingus if you require bulk pickup.

The City of Mingus is responsible for protecting the drinking water supply from contamination or pollution, which would result from improper private water distribution construction or configuration. The purpose of this service agreement is to notify each customer of the plumbing restrictions, which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the City of Mingus will begin service. In addition, when

service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

The following practices are prohibited by state regulations.

- I. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
- II. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device that must be tested yearly.
- III. No connection, which allows water to be returned to the public drinking water supply, is permitted.
- IV. No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation or repair of plumbing at any connection, which provides water for human use.
- V. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection, which provides water for human use.
- A) The customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the water system or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist, or after any major changes to the water distribution. The inspections shall be conducted during the water system's normal business hours.
- B) The water system shall notify the customer in writing of any cross-connection or other potential contamination hazard, which has been identified during the initial inspection or the periodic re-inspection.
- C) The customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.
- D) The customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the water system.
- E) If the customer fails to comply with the terms of the service agreement, the water system shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the customer.
- F) The water system will maintain a copy of this agreement as long the customer and/or the premises are connected to the water system.

Customer Signature: _____

Date: _____ / _____ / _____

Name: _____

Home Phone: _____

Work Phone: _____

Cell Phone: _____

Mailing Address: _____

City: _____ State: _____ Zip: _____

Physical Address: _____

Email: _____

Service Activation Fee: \$ 300.00

New Water Meter: \$ 900.00

*Installation of new Meter: \$3,500.00

*Cost is estimated based on accessibility to a main line.

Contact:

City of Mingus

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Mingus, TX 76463

254-672-5995

E-Mail: city@mingus.us

<https://www.mingus.us>